



#BuiltOnTrust Power Tool Support Package



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Tools are an integral part of any tradesperson's livelihood. By their nature, power tools will almost certainly require attention at some point of their life cycle. When the time comes, it needs to be easy and it needs to be #BuiltOnTrust!



INFORMED KNOWLEDGE

We constantly monitor and test tools to ensure we only recommend and supply the correct tools for the job. Highly trained and informed consultants will assist you in the selection process.



Exclusive UK agreement; we provide a genuine 3 years warranty on all component parts, across all brands as standard^{*} . . . and you do not need to register the tools! (*excludes Makita batteries & chargers).

,	#BuiltOnTrust			Standard not registered/registered		
	Tools	Batteries	Chargers	Tools	Batteries	Chargers
Fein	3yrs	3yrs	3yrs	1yr/3yrs	1yr/3yrs	1yr/3yrs
FESTOOL	3yrs	3yrs	3yrs	1yr/3yrs	1yr/3yrs	1yr/3yrs
ma <mark>e</mark> ll	3yrs	3yrs	3yrs	1yr/3yrs	1yr/1yr	1yr/1yr
Thakita	3yrs	1yr	1yr	1yr/3yrs	1yr/1yr	1yr/1yr
metabo	3yrs	3yrs	3yrs	1yr/3yrs	1yr/3yrs	1yr/3yrs
Milwaukee	3yrs	3yrs	3yrs	1yr/3yrs	1yr/2yrs	1yr/1yr
Panasonic	3yrs	3yrs	3yrs	1yr/3yrs	1yr/2yrs	1yr/2yrs
BOSCH	n/a	n/a	n/a	1yr/3yrs	1yr/2yrs	1yr/2yrs
DEWALT	n/a	n/a	n/a	1yr/3yrs	1yr/1yr	1yr/1yr

... when warranty extensions are left to users, statistics show that less than half actually get registered!



All extended warranty registration is taken care of by us. Our advanced computer system will simply recall all relevant information from the tool's serial number ... no hassle, no messin!

#BuiltOnTrust	Standard		
All serial numbers logged for easy recall.	When did I purchase the tool?		
Original purchase details stored for easy recall.	Where did I put original paperwork?		
All extended warranties registered by us.	Did I remember to register the tool?		
Any registration documents stored for easy recall.	If registered, where are the warranty documents?		



All serial numbers are logged, therefore we know exactly who purchased what tool. As one of the few tool companies with service facilities, should a lost or stolen item be booked in, we can easily track it back.



All #BestValueNoMessin power tools will have priority service status. Genuine warranty tools will incur no additional costs . . . plus there are future savings for the entire life of the tool.

#BuiltOnTrust	Standard		
Average 7 - 10 days repair turnaround time.	Approximately 3 - 6 weeks repair turnaround time.		
Carriage charges waived for genuine warranty repairs.	Carriage chargeable for warranty repairs.		
Reduced out of warranty repair labour rate.	Standard out of warranty repair labour rate.		



Option to hire a replacement tool, at a nominal rate from just £2 per day, whilst your tool is being repaired under warranty, enabling you to get on with the job subject to availability.



Consolidate your power tool purchases to Protrade. When issues arise, don't waste time . . . simply pass the problems on to us to resolve!



👽 Depots

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